

Series NB-530

Table of Contents

1 Introduction and safety.....	2
1.1 Introduction.....	2
1.2 Safety.....	2
1.2.1 Safety terminology and symbols.....	2
1.2.2 Safety instruction decals.....	3
1.2.3 User safety.....	4
1.2.4 Protecting the environment.....	5
2 Transportation and storage.....	6
2.1 Examine the delivery.....	6
2.1.1 Examine the package.....	6
2.1.2 Examine the unit.....	6
2.2 Safe handling requirements.....	6
2.3 Long-term storage.....	7
3 Product description.....	8
3.1 General description.....	8
3.2 Operational specifications.....	8
4 Installation.....	9
4.1 Preinstallation.....	9
4.1.1 Pump location guidelines.....	9
4.1.2 Foundation requirements.....	10
4.1.3 Piping checklist.....	10
4.2 Install the piping.....	11
5 Commissioning, startup, operation, and shutdown.....	12
5.1 Preparation for startup.....	12
5.2 Prime the pump.....	12
5.3 Start the pump.....	12
5.4 Pump operation precautions.....	13
5.5 Shut down the pump.....	14
6 Maintenance.....	15
6.1 Bearing maintenance.....	15
6.2 Disassembly.....	15
6.2.1 Disassembly precautions.....	15
6.2.2 Drain the pump.....	15
6.2.3 Remove the rotating assembly and motor.....	16
6.2.4 Remove the mechanical seal	16
6.3 Pre-assembly inspections.....	16
6.3.1 Shaft and sleeve inspection.....	16
6.4 Reassembly.....	16
6.4.1 Seal assembly.....	16
6.4.2 Reinstall the rotating assembly and motor.....	17
6.4.3 Capscrew torque values.....	17
6.4.4 Dealer servicing	18
7 Product warranty.....	19

1 Introduction and safety

1.1 Introduction

EN

Purpose of this manual

The purpose of this manual is to provide necessary information for:

- Installation
- Operation
- Maintenance



CAUTION:

Read this manual carefully before installing and using the product. Improper use of the product can cause personal injury and damage to property, and may void the warranty.

NOTICE:

Save this manual for future reference, and keep it readily available at the location of the unit.

1.2 Safety



WARNING:

- The operator must be aware of safety precautions to prevent physical injury.
- Operating, installing, or maintaining the unit in any way that is not covered in this manual could cause death, serious personal injury, or damage to the equipment. This includes any modification to the equipment or use of parts not provided by Xylem. If there is a question regarding the intended use of the equipment, please contact a Xylem representative before proceeding.
- Do not change the service application without the approval of an authorized Xylem representative.



CAUTION:

You must observe the instructions contained in this manual. Failure to do so could result in physical injury, damage, or death.


1.2.1 Safety terminology and symbols



About safety messages

It is extremely important that you read, understand, and follow the safety messages and regulations carefully before handling the product. They are published to help prevent these hazards:

- Personal accidents and health problems
- Damage to the product and its surroundings
- Product malfunction



Hazard levels

Hazard level	Indication
 DANGER:	A hazardous situation which, if not avoided, will result in death or serious injury

Hazard level	Indication
 WARNING:	A hazardous situation which, if not avoided, could result in death or serious injury
 CAUTION:	A hazardous situation which, if not avoided, could result in minor or moderate injury
NOTICE:	Notices are used when there is a risk of equipment damage or decreased performance, but not personal injury.

Special symbols

Some hazard categories have specific symbols, as shown in the following table.

Electrical hazard	Magnetic fields hazard
 Electrical Hazard:	 CAUTION:


1.2.2 Safety instruction decals



Alert symbol

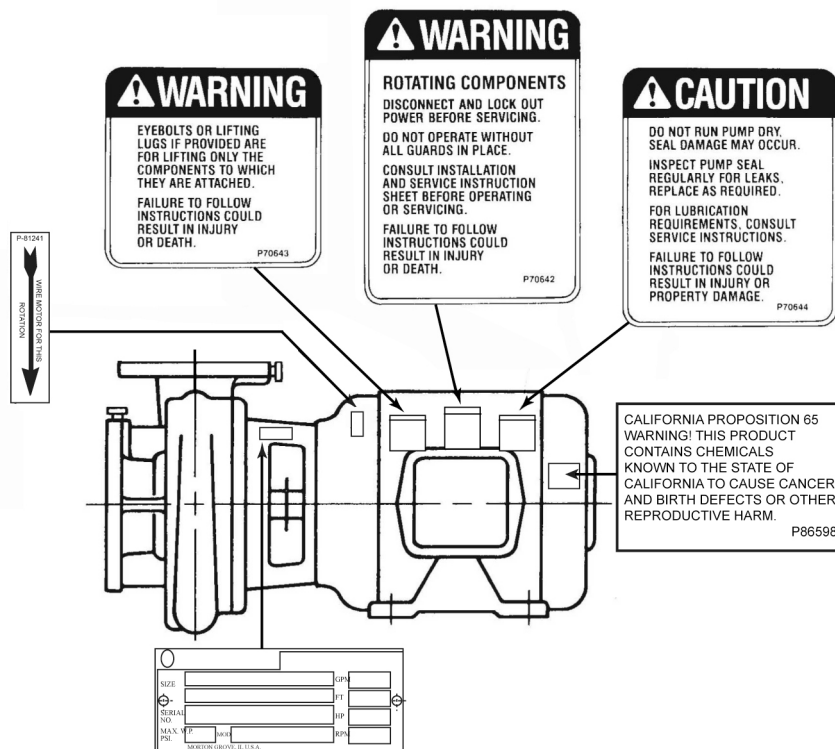
WARNING:

Do NOT exceed the maximum working pressure of the pump. This information is listed on the nameplate of the pump.

	<p>This safety alert symbol is used in manuals and on the safety instruction decals on the pump to draw attention to safety-related instructions.</p> <p>When used, the safety alert symbol means that failure to follow the instructions may result in a safety hazard.</p>
---	--

Decals

Make sure your pump has these safety instruction decals and that they are located as this figure shows. If the decals are missing or illegible, contact your local sales and service representative for a replacement.



Make sure that all safety instruction decals are always clearly visible and readable.

1.2.3 User safety

General safety rules

These safety rules apply:

- Always keep the work area clean.
- Pay attention to the risks presented by gas and vapors in the work area.
- Avoid all electrical dangers. Pay attention to the risks of electric shock or arc flash hazards.
- Always bear in mind the risk of drowning, electrical accidents, and burn injuries.

Safety equipment

Use safety equipment according to the company regulations. Use this safety equipment within the work area:

- Hard hat
- Safety goggles, preferably with side shields
- Protective shoes
- Protective gloves
- Gas mask
- Hearing protection
- First-aid kit
- Safety devices

NOTICE:

Never operate a unit unless safety devices are installed. Also see specific information about safety devices in other chapters of this manual.

Electrical connections

Electrical connections must be made by certified electricians in compliance with all international, national, state, and local regulations. For more information about requirements, see sections dealing specifically with electrical connections.

Precautions before work

Observe these safety precautions before you work with the product or are in connection with the product:

- Provide a suitable barrier around the work area, for example, a guard rail.
- Make sure that all safety guards are in place and secure.
- Make sure that you have a clear path of retreat.
- Make sure that the product cannot roll or fall over and injure people or damage property.
- Make sure that the lifting equipment is in good condition.
- Use a lifting harness, a safety line, and a breathing device as required.
- Allow all system and pump components to cool before you handle them.
- Make sure that the product has been thoroughly cleaned.
- Disconnect and lock out power before you service the pump.
- Check the explosion risk before you weld or use electric hand tools.

EN

1.2.3.1 Wash the skin and eyes

Follow these procedures for chemicals or hazardous fluids that have come into contact with your eyes or your skin:

Condition	Action
Chemicals or hazardous fluids in eyes	<ol style="list-style-type: none"> 1. Hold your eyelids apart forcibly with your fingers. 2. Rinse the eyes with eyewash or running water for at least 15 minutes. 3. Seek medical attention.
Chemicals or hazardous fluids on skin	<ol style="list-style-type: none"> 1. Remove contaminated clothing. 2. Wash the skin with soap and water for at least 1 minute. 3. Seek medical attention, if necessary.

1.2.4 Protecting the environment

Emissions and waste disposal

Observe the local regulations and codes regarding:

- Reporting of emissions to the appropriate authorities
- Sorting, recycling and disposal of solid or liquid waste
- Clean-up of spills

Exceptional sites



CAUTION: Radiation Hazard

Do NOT send the product to Xylem if it has been exposed to nuclear radiation, unless Xylem has been informed and appropriate actions have been agreed upon.

Recycling guidelines

Always follow local laws and regulations regarding recycling.

2 Transportation and storage

EN

2.1 Examine the delivery

2.1.1 Examine the package

1. Examine the package for damaged or missing items upon delivery.
2. Record any damaged or missing items on the receipt and freight bill.
3. If anything is out of order, then file a claim with the shipping company.
If the product has been picked up at a distributor, make a claim directly to the distributor.

2.1.2 Examine the unit

1. Remove packing materials from the product.
Dispose of all packing materials in accordance with local regulations.
2. To determine whether any parts have been damaged or are missing, examine the product.
3. If applicable, unfasten the product by removing any screws, bolts, or straps.
Use care around nails and straps.
4. If there is any issue, then contact a sales representative.

2.2 Safe handling requirements



WARNING:

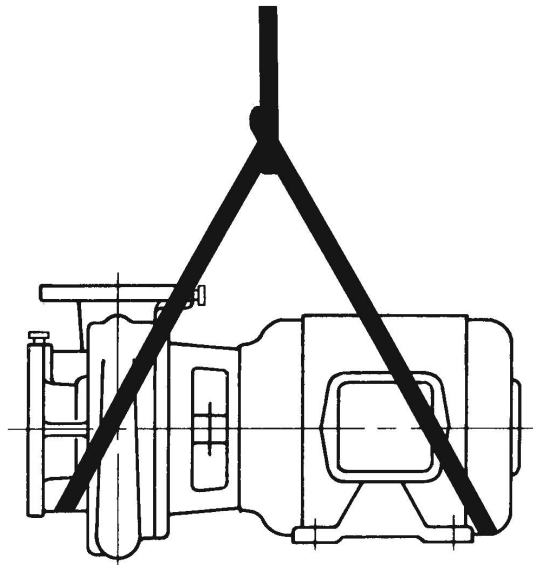
- Personal protective equipment should be worn when handling this equipment.
- Transportation & installation of this equipment should only be performed by qualified personnel.
- A professional rigging company should be consulted before lifting the pump assembly.
- Only use properly sized, certified lifting equipment & lifting devices, including slings, suitably rated for the weights to be lifted.
- Slings, when used, must be of identical materials to avoid differences in stretch rates.
- Do not use lifting devices that are frayed, kinked, unmarked, or worn.
- Lifting eyebolts fitted on single components of the assembly (pump or motor) must not be used to lift the complete assembly.
- Failure to observe these instructions could result in equipment or property damage, serious injury, or death.

Use the following recommended ways of handling NB-530 pump assembly. The pump assembly should remain horizontal during transport and lifting.

To lift the pump, use a suitable sling attached properly to solid points under the casing and motor.

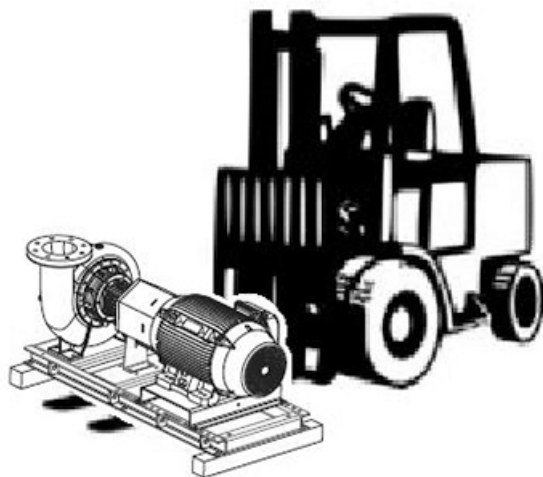
Examples

Figure 1: Example of a proper lifting method for pump



EN

Figure 2: Lift using a forklift



2.3 Long-term storage

If the unit is stored for more than 6 months, these requirements apply:

- Store in a covered and dry location.
- Store the unit free from heat, dirt, and vibrations.
- Rotate the shaft by hand several times at least every three months.

Treat bearing and machined surfaces so that they are well preserved. Refer to the drive unit manufacturer for their long-term storage procedures.

For questions about possible long-term storage treatment services, please contact your local sales and service representative.

3 Product description

3.1 General description

EN

Description

The pump is a centrifugal, close-coupled pump. The following pump features make it easy to install, operate, and service:

- High efficiency
- Rugged stainless steel-fitted construction

Intended applications

**WARNING:**

This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to: www.P65Warnings.ca.gov.

The pump is intended for use with fresh and chlorinated water.

Rotation

Pump rotation is clockwise when viewed from the back of the motor. An arrow is also located on the pump to show the direction of rotation.

3.2 Operational specifications

Mechanical seal specifications

Seal type/ Parameter	Standard seal, BUNA/Carbon/Ceramic
Operating temperature range, °F (°C)	-20 to 225 (-29 to 107)
pH range limits	7.0 to 9.0
Resistance to dissolved solids	Low

4 Installation

4.1 Preinstallation

EN

Precautions


WARNING:

- When installing in a potentially explosive environment, make sure that the motor is properly certified.
- You must ground (earth) all electrical equipment. This applies to the pump equipment, the driver, and any monitoring equipment. Test the ground (earth) lead to verify that it is connected correctly.

NOTICE:

Supervision by an authorized Xylem representative is recommended to ensure proper installation. Failure to do so may result in equipment damage or decreased performance.

Evaluate the installation in order to determine that the Net Positive Suction Head Available (NPSH_A) meets or exceeds the Net Positive Suction Head Required (NPSH_R), as stated by the pump performance curve.

4.1.1 Pump location guidelines


WARNING:

Assembled units and their components are heavy. Failure to properly lift and support this equipment can result in serious physical injury and/or equipment damage. Lift equipment only at the specifically identified lifting points. Lifting devices such as eyebolts, slings, and spreaders must be rated, selected, and used for the entire load being lifted.

Guideline	Explanation/comment
Keep the pump as close to the liquid source as practically possible.	This minimizes the friction loss and keeps the suction piping as short as possible.
Make sure that the space around the pump is sufficient.	This facilitates ventilation, inspection, maintenance, and service.
If you require lifting equipment such as a hoist or tackle, make sure that there is enough space above the pump.	This makes it easier to properly use the lifting equipment and safely remove and relocate the components to a safe location.
Protect the unit from weather and water damage due to rain, flooding, and freezing temperatures.	This is applicable if nothing else is specified.
Do not install and operate the equipment in closed systems unless the system is constructed with properly-sized safety devices and control devices.	Acceptable devices: <ul style="list-style-type: none"> • Pressure relief valves • Compression tanks • Pressure controls • Temperature controls • Flow controls If the system does not include these devices, consult the engineer or architect in charge before you operate the pump.
Take into consideration the occurrence of unwanted noise and vibration.	The best pump location for noise and vibration absorption is on a concrete floor with subsoil underneath.
If the pump location is overhead, undertake special precautions to reduce possible noise transmission.	Consider a consultation with a noise specialist.
When possible, locate the pump below the fluid level.	This facilitates priming, ensures a steady flow of liquid, and provides a positive suction head on the pump.

4.1.2 Foundation requirements

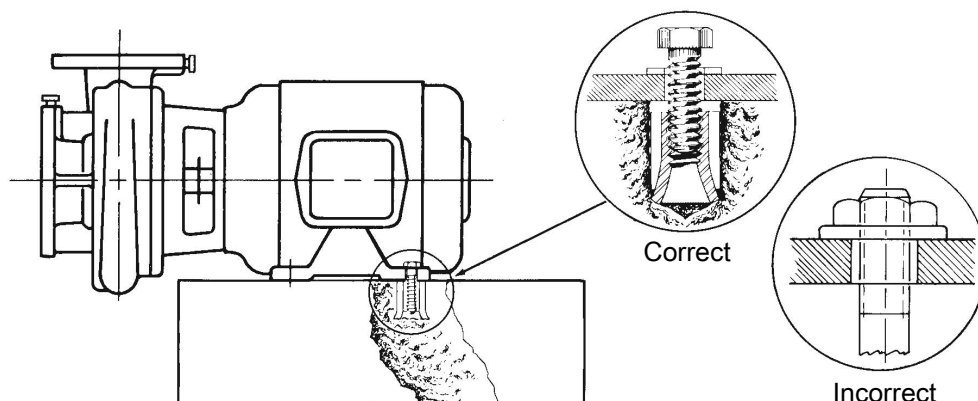
Requirements

EN

- The foundation must be able to absorb any type of vibration and form a permanent, rigid support for the unit.
- The foundation must weigh at least 2-1/2 times the weight of the pump unit.
- Provide a flat, substantial concrete foundation in order to prevent strain and distortion when you tighten the foundation bolts. Tie the concrete pad in with the finished floor.

Bolt installation — pump to concrete

- Use some type of expansion fitting in order to facilitate easy servicing. Insert the female portion into a suitable hole in the pad so that its top surface is flush with the pad surface. Thus, when the hold-down bolts are removed, the motor can be removed by sliding it back from the pump.



4.1.3 Piping checklist



WARNING:

- The heating of water and other fluids causes volumetric expansion. The associated forces can cause the failure of system components and the release of high-temperature fluids. In order to prevent this, install properly sized and located compression tanks and pressure-relief valves. Failure to follow these instructions can result in serious personal injury or death, or property damage.
- Avoid serious personal injury and property damage. Make sure that the flange bolts are adequately torqued.

NOTICE:

Never force piping to make a connection with a pump.

Check	Explanation/comment	Checked
Check that a section of straight pipe, with a length that is a minimum of five times its diameter, is installed between the suction side of the pump and the first elbow.	This reduces suction turbulence by straightening the flow of liquid before it enters the pump.	
Check that the suction and discharge pipes are supported independently by use of pipe hangers near the pump.	This eliminates pipe strain on the pump.	
Check that there is a strong, rigid support for the suction and discharge lines.	As a rule, ordinary wire or band hangers are not adequate to maintain proper alignment.	
For pumps with flanges, check that the bolt holes in the pump flanges match the bolt holes in the pipe flanges.	—	
Check that the suction or discharge lines are not forced into position.	Bearing wear will result if suction or discharge lines are forced into position.	

Check	Explanation/comment	Checked
Check that fittings for absorbing expansion are installed in the system when considerable temperature changes are expected.	This helps to avoid strain on the pump.	
Check that you have a foot valve of equal or greater area than the pump suction piping when you use in an open system with a suction lift.	Prevent clogging by using a strainer at the suction inlet next to the foot valve. Make sure that the strainer has an area three times that of the suction pipe with a mesh hole diameter of no less than 0.25 in. (0.64 cm).	
Check that flexible piping is used on both the suction and discharge sides of the pump when you use an isolation base.	—	
Check that a properly sized suction strainer conforming to NSF/ANSI/CAN 50 standard is installed in the suction line.	Prevents clogging. Make sure the strainer has an area three times that of the suction pipe with a mesh hole diameter of no less than 0.25 in. (0.64 cm).	
Check that the pipeline has isolation valves around the pump and has a drain valve in the suction pipe.	—	
Use PTFE tape sealer or a high quality thread sealant when you install the suction and discharge connections to a threaded pump housing.	—	

EN

4.2 Install the piping

Connect piping to pump without pipe strain on the pump.

5 Commissioning, startup, operation, and shutdown

5.1 Preparation for startup

EN

**WARNING:**

- Failure to follow these precautions before you start the unit will lead to serious personal injury and equipment failure.
- Do not operate the pump below the minimum rated flows or with the suction or discharge valves closed. These conditions can create an explosive hazard due to vaporization of pumped fluid and can quickly lead to pump failure and physical injury.
- If the pump, motor, or piping operate at extremely high or low temperatures, then guarding or insulation is required. Failure to follow these instructions can result in serious personal injury or death, and property damage.
- Always disconnect and lock out power to the driver before you perform any installation or maintenance tasks. Failure to disconnect and lock out driver power will result in serious physical injury.
- Operating the pump in reverse rotation can result in the contact of metal parts, heat generation, and breach of containment.

NOTICE:

- Verify the driver settings before you start any pump.
- Make sure that the warm-up rate does not exceed 2.5°F (1.4°C) per minute.

You must follow these precautions before you start the pump:

- Flush and clear the system thoroughly to remove dirt or debris in the pipe system in order to prevent premature failure at initial startup.

At initial startup, do not adjust the variable-speed drivers or check for speed governor or over-speed trip settings while the variable-speed driver is coupled to the pump. If the settings have not been verified, then uncouple the unit and refer to instructions supplied by the driver manufacturer.

5.2 Prime the pump

**CAUTION:**

Do not run the pump dry.

Make sure that the pump body is full of liquid before startup. If the system does not automatically fill the pump body with liquid, then you must manually prime the pump.

1. Loosen the vent plugs on the pump body. Loosen the vent valve on the flush line assembly.
2. While venting the air from the pump body, rotate the pump shaft a few times by hand.
3. After all air has been purged from the pump, close the vent plugs.

5.3 Start the pump

**CAUTION:**

- Observe the pump for vibration levels, bearing temperature, and excessive noise. If normal levels are exceeded, shut down the pump and resolve the issue.

Before you start the pump, you must perform these tasks:

- Open the suction valve.
- Open any recirculation or cooling lines.

1. Fully close or partially open the discharge valve, depending on system conditions.
2. Start the driver.
3. Slowly open the discharge valve until the pump reaches the desired flow.
4. Immediately check the pressure gauge to ensure that the pump quickly reaches the correct discharge pressure.
5. If the pump fails to reach the correct pressure, perform these steps:
 - a) Stop the driver.
 - b) Prime the pump again.
 - c) Restart the driver.
6. Monitor the pump while it is operating:
 - a) Check the pump for bearing temperature, excessive vibration, and noise.
 - b) If the pump exceeds normal levels, then shut down the pump immediately and correct the problem.
7. Repeat steps 5 and 6 until the pump runs properly.

5.4 Pump operation precautions

General considerations



WARNING:

Do not exceed the maximum working pressure of the pump. This information is listed on the nameplate of the pump.



CAUTION:

- Vary the capacity with the regulating valve in the discharge line. Never throttle the flow from the suction side since this can result in decreased performance, unexpected heat generation, and equipment damage.
- Do not overload the driver. Driver overload can result in unexpected heat generation and equipment damage. The driver can overload in these circumstances:
 - The specific gravity of the pumped fluid is greater than expected.
 - The pumped fluid exceeds the rated flow rate.
- Make sure to operate the pump at or near the rated conditions. Failure to do so can result in pump damage from cavitation or recirculation.

Operation at reduced capacity



WARNING:

Never operate any pumping system with a blocked suction and discharge. Operation, even for a brief period under these conditions, can cause confined pumped fluid to overheat, which results in a violent explosion. You must take all necessary measures to avoid this condition.



CAUTION:

Avoid excessive vibration levels. Excessive vibration levels can damage the bearings, stuffing box or seal chamber, and the mechanical seal, which can result in decreased performance.

NOTICE:

- Avoid increased radial load. Failure to do so can cause stress on the shaft and bearings.
- Avoid heat build-up. Failure to do so can cause rotating parts to score or seize.
- Avoid cavitation. Failure to do so can cause damage to the internal surfaces of the pump.

Operation under freezing conditions

NOTICE:

Do not expose an idle pump to freezing conditions. Drain all liquid that is inside the pump. Failure to do so can cause liquid to freeze and damage the pump.

EN

5.5 Shut down the pump

1. Slowly close the discharge valve.
2. Shut down and lock the driver to prevent accidental rotation.

6 Maintenance

6.1 Bearing maintenance

Bearing lubrication schedule

EN

Type of bearing	First lubrication	Lubrication intervals
Motor bearings	No initial lubrication. The motor was lubricated at the factory.	Refer to the motor manufacturer's recommendations for lubrication intervals. NOTICE: If the motor sits idle for more than three months, run it a few times every month.

6.2 Disassembly

6.2.1 Disassembly precautions

This manual clearly identifies accepted methods for disassembling units. These methods must be adhered to.



WARNING:

- Make sure that the pump is isolated from the system and that pressure is relieved before you disassemble the pump, remove plugs, open vent or drain valves, or disconnect the piping.
- Always disconnect and lock out power to the driver before you perform any installation or maintenance tasks. Failure to disconnect and lock out driver power will result in serious physical injury.
- Crush hazard. The unit and the components can be heavy. Use proper lifting methods and wear steel-toed shoes at all times.

NOTICE:

Make sure that all replacement parts are available before you disassemble the pump for overhaul.

6.2.2 Drain the pump



CAUTION:

- Allow all system and pump components to cool before you handle them to prevent physical injury.
1. Close the isolation valves on the suction and discharge sides of the pump.
You must drain the system if no valves are installed.
 2. Open the drain valve.
Do not proceed until liquid stops coming out of the drain valve. If liquid continues to flow from the drain valve, the isolation valves are not sealing properly and you must repair them before you proceed.
 3. Leave the drain valve open and remove the drain plug located on the bottom of the pump housing.
Do not reinstall the plug or close the drain valve until the reassembly is complete.
 4. Disconnect all auxiliary piping and tubing.
 5. Drain the liquid from the piping and flush the pump if it is necessary.

6.2.3 Remove the rotating assembly and motor

1. Remove the motor foot capscrews.
2. Loosen the volute capscrews but do not remove them.
3. Loosen the rotating assembly from the volute.


WARNING:

Make certain that the internal pressure of the pump is relieved before you continue. Failure to follow these instructions could result in serious personal injury or death, or property damage.

4. Remove the seal flushing tube if it is used.
5. Remove the volute capscrews.
6. Remove the rotating assembly and motor from the volute.
7. Remove the impeller capscrew, lock washer, and washer.
8. Remove the impeller.

6.2.4 Remove the mechanical seal

1. Remove the rotating portion of the seal.
If necessary, use a screwdriver to loosen the rubber ring.
2. Remove the seal insert, the insert gasket, and the retainer if it is used.

6.3 Pre-assembly inspections

Guidelines

Before you assemble the pump parts, make sure you follow these guidelines:

- Inspect the pump parts according to the information in these pre-assembly topics before you reassemble your pump. Replace any part that does not meet the required criteria.
- Make sure that the parts are clean. Clean the pump parts in solvent in order to remove oil, grease, and dirt.

NOTICE:

Protect machined surfaces while you clean the parts. Failure to do so may result in equipment damage.

Areas to inspect

Inspect the pump for leaking seals, worn gaskets, and loose or damaged components. Replace or repair these parts as required.

6.3.1 Shaft and sleeve inspection

Inspection criteria

Inspect the shaft and sleeve according to this criteria:

- Thoroughly clean the shaft and sleeve.
- Thoroughly clean the coverplate seal cavity.
- Inspect the surface for damage such as pitting, corrosion, nicks, and scratches.

Replace these parts if they are damaged.

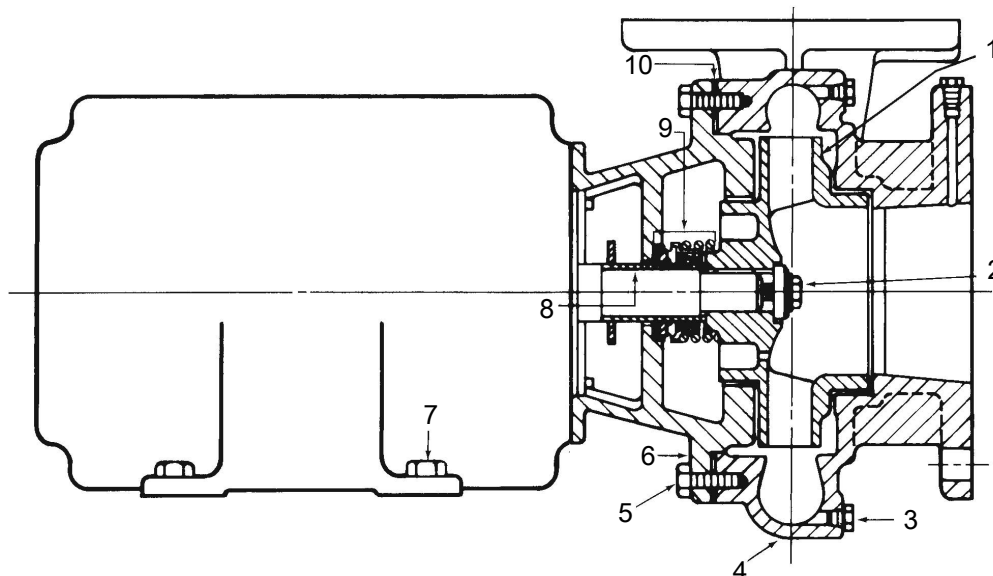
6.4 Reassembly

6.4.1 Seal assembly

1. Lubricate the shaft sleeve and coverplate seal cavity with soapy water.
Do not use a petroleum lubricant.
2. Install a new cup gasket and a new seal insert with the indentation side down into the cup.

3. Slide a new rotating seal assembly onto the shaft sleeve.
4. Push the top of the compression ring with a screwdriver until the seal is tight against the seal insert.
5. Install the seal spring and point the narrow end toward the seal.

EN



1. Impeller
2. Impeller capscrew
3. Drain plug
4. Volute
5. Volute capscrews
6. Motor bracket
7. Motor foot capscrews
8. Shaft sleeve
9. Seal assembly
10. Volute gasket

6.4.2 Reinstall the rotating assembly and motor

1. Install the impeller, impeller washer, lock washer, and capscrew, and then tighten per the Capscrew torque values table.
2. Install a new volute gasket.
3. Install the rotating assembly and motor into the volute.
4. Tighten the volute capscrews according to the Capscrew torque values table.
5. Install a seal flushing tube if it is used.
6. Install the drain plug and close the drain valve.
7. Open the isolation valves and inspect the pump for leaks.

Return the pump to service if you do not detect any leaks. See the Note on the packed pump operation in the Commissioning, Startup, Operations, and Shutdown chapter.

6.4.3 Capscrew torque values

Capscrew torque in ft-lbs (Nm)

Capscrew type	Head marking	1/4 in.	5/16 in.	3/8 in.	7/16 in.	1/2 in.	5/8 in.	3/4 in.	7/8 in.	1 in.
SAE grade 2		6 (8)	13 (18)	25 (34)	38 (52)	60 (81)	120 (163)	190 (258)	210 (285)	300 (407)
Stainless steel		4 (5)	10 (14)	17 (23)	27 (37)	42 (57)	83 (113)	130 (176)	200 (271)	300 (407)
SAE grade 5		10 (14)	20 (27)	35 (47)	60 (81)	90 (122)	180 (244)	325 (441)	525 (712)	800 (1085)

Pipe plug torque values

Table 1: Pipe plug torque, ft-lb (Nm)

Size	Turns past finger tight	Approximate torque
1/8 in NPT	1.5 to 3	12 (16)
1/4 in NPT	1.5 to 3	25 (34)
3/8 in NPT	1.5 to 3	40 (54)
1/2 in NPT	1.5 to 3	54 (73)

EN

6.4.4 Dealer servicing

If trouble occurs that cannot be rectified, contact your local sales and service representative and be prepared to provide this information:

1. Complete nameplate data of pump and motor
2. Suction and discharge pipe pressure gauge readings
3. Ampere draw of the motor
4. A sketch of the pump hook-up and piping

7 Product warranty

7 Commercial warranty

EN

Warranty. For goods sold to commercial buyers, Seller warrants the goods sold to Buyer hereunder (with the exception of membranes, seals, gaskets, elastomer materials, coatings and other "wear parts" or consumables all of which are not warranted except as otherwise provided in the quotation or sales form) will be (i) be built in accordance with the specifications referred to in the quotation or sales form, if such specifications are expressly made a part of the quotation, and (ii) free from defects in material and workmanship for a period of eighteen (18) months from the date of shipment (which date of shipment shall not be greater than after receipt of notice that the goods are ready to ship), unless a longer period is specified in the product documentation (the "Warranty").

Except as otherwise required by law, Seller shall, at its option and at no cost to Buyer, either repair or replace any product which fails to conform with the Warranty provided Buyer gives written notice to Seller of any defects in material or workmanship within ten (10) days of the date when any defects or non-conformance are first manifest. Under either repair or replacement option, Seller shall not be obligated to remove or pay for the removal of the defective product or install or pay for the installation of the replaced or repaired product and Buyer shall be responsible for all other costs, including, but not limited to, service costs, shipping fees and expenses. Seller shall have sole discretion as to the method or means of repair or replacement. Buyer's failure to comply with Seller's repair or replacement directions shall terminate Seller's obligations under this Warranty and render the Warranty void. Any parts repaired or replaced under the Warranty are warranted only for the balance of the warranty period on the parts that were repaired or replaced. Seller shall have no warranty obligations to Buyer with respect to any product or parts of a product that have been: (a) repaired by third parties other than Seller or without Seller's written approval; (b) subject to misuse, misapplication, neglect, alteration, accident, or physical damage; (c) used in a manner contrary to Seller's instructions for installation, operation and maintenance; (d) damaged from ordinary wear and tear, corrosion, or chemical attack; (e) damaged due to abnormal conditions, vibration, failure to properly prime, or operation without flow; (f) damaged due to a defective power supply or improper electrical protection; or (g) damaged resulting from the use of accessory equipment not sold or approved by Seller. In any case of products not manufactured by Seller, there is no warranty from Seller; however, Seller will extend to Buyer any warranty received from Seller's supplier of such products.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES, GUARANTEES, CONDITIONS OR TERMS OF WHATEVER NATURE RELATING TO THE GOODS PROVIDED HEREUNDER, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED. EXCEPT AS OTHERWISE REQUIRED BY LAW, BUYER'S EXCLUSIVE REMEDY AND SELLER'S AGGREGATE LIABILITY FOR BREACH OF ANY OF THE FOREGOING WARRANTIES ARE LIMITED TO REPAIRING OR REPLACING THE PRODUCT AND SHALL IN ALL CASES BE LIMITED TO THE AMOUNT PAID BY THE BUYER FOR THE DEFECTIVE PRODUCT. IN NO EVENT SHALL SELLER BE LIABLE FOR ANY OTHER FORM OF DAMAGES, WHETHER DIRECT, INDIRECT, LIQUIDATED, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFIT, LOSS OF ANTICIPATED SAVINGS OR REVENUE, LOSS OF INCOME, LOSS OF BUSINESS, LOSS OF PRODUCTION, LOSS OF OPPORTUNITY OR LOSS OF REPUTATION.

7 Limited consumer warranty

Warranty. For goods sold for personal, family or household purposes, Seller warrants the goods purchased hereunder (with the exception of membranes, seals, gaskets, elastomer materials, coatings and other "wear parts" or consumables all of which are not warranted except as otherwise provided in the quotation or sales form) will be free from defects in material and workmanship for a period of from the date of installation or from the product date code, whichever shall occur first, unless a longer period is provided by law or is specified in the product documentation (the "Warranty").

Except as otherwise required by law, Seller shall, at its option and at no cost to Buyer, either repair or replace any product which fails to conform with the Warranty provided Buyer gives written notice to Seller of any defects in material or workmanship within ten (10) days of the date when any defects or non-conformance are first manifest. Under either repair or replacement option, Seller shall not be obligated to remove or pay for the removal of the defective product or install or pay for the installation of the replaced or repaired product and Buyer shall be responsible for all other costs, including, but not limited to, service costs, shipping fees and expenses. Seller shall have sole discretion as to the method or means of repair or replacement. Buyer's failure to comply with Seller's repair or replacement directions shall terminate Seller's obligations under this Warranty and render this Warranty void. Any parts repaired or replaced under the Warranty are warranted only for the balance of the warranty period on the parts that were repaired or replaced. The Warranty is conditioned on Buyer giving written notice to Seller of any defects in material or workmanship of warranted goods within ten (10) days of the date when any defects are first manifest.

Seller shall have no warranty obligations to Buyer with respect to any product or parts of a product that have been: (a) repaired by third parties other than Seller or without Seller's written approval; (b) subject to misuse, misapplication, neglect, alteration, accident, or physical damage; (c) used in a manner contrary to Seller's instructions for installation, operation and maintenance; (d) damaged from ordinary wear and tear, corrosion, or chemical attack; (e) damaged due to abnormal conditions, vibration, failure to properly prime, or operation without flow; (f) damaged due to a defective power supply or improper electrical protection; or (g) damaged resulting from the use of accessory equipment not sold or approved by Seller. In any case of products not manufactured by Seller, there is no warranty from Seller; however, Seller will extend to Buyer any warranty received from Seller's supplier of such products.

THE FOREGOING WARRANTY IS PROVIDED IN PLACE OF ALL OTHER EXPRESS WARRANTIES. ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO FROM THE DATE OF INSTALLATION OR FROM THE PRODUCT DATE CODE , WHICHEVER SHALL OCCUR FIRST. EXCEPT AS OTHERWISE REQUIRED BY LAW, BUYER'S EXCLUSIVE REMEDY AND SELLER'S AGGREGATE LIABILITY FOR BREACH OF ANY OF THE FOREGOING WARRANTIES ARE LIMITED TO REPAIRING OR REPLACING THE PRODUCT AND SHALL IN ALL CASES BE LIMITED TO THE AMOUNT PAID BY THE BUYER FOR THE DEFECTIVE PRODUCT. IN NO EVENT SHALL SELLER BE LIABLE FOR ANY OTHER FORM OF DAMAGES, WHETHER DIRECT, INDIRECT, LIQUIDATED, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, EXEMPLARY OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFIT, LOSS OF ANTICIPATED SAVINGS OR REVENUE, LOSS OF INCOME, LOSS OF BUSINESS, LOSS OF PRODUCTION, LOSS OF OPPORTUNITY OR LOSS OF REPUTATION.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

To make a warranty claim, check first with the dealer from whom you purchased the product or visit www.xylem.com for the name and location of the nearest dealer providing warranty service.

Xylem INC.
334 Knight Street, Suite 3100
Warwick RI, 02886

Phone: +1-401-821-2200
www.xylem.com

Visit our Web site for the latest version of this document and more information
The original instruction is in English. All non-English instructions are translations of the original instruction.
© 2024 – 2025 Xylem Inc.

P2006110_B_en-US_2024-08_Series NB-530

